

Quality Policy Statement

The Quality Policy of the company is:

- To provide maximum customer satisfaction through the provision of high-quality levels of product and service.
- To have, and implement defined management systems, in compliance with the requirements of the International quality management system ISO 9001:2015 accredited through a UKAS authorised certification authority.

The requirements of the above policy will be achieved through the following:

- The provision of development and training to staff, together with effective communication, so that we continue to provide maximum levels of quality service.
- Clear leadership and strategic direction.
- The monitoring and reviewing of the Quality Management System, to ensure continued improvement, effectiveness, and compliance with the standard.
- Establishing all customer requirements (including regulatory and statutory requirements) and ensuring that we always comply with them.
- The establishment of Quality objectives, and periodic review of targets, to ensure continual improvement in systems and service levels.
- The provision of all necessary resources to ensure the effective implementation of our Quality Management Policy.

The Quality Management System is described in our manual, which includes the Quality Management Procedures, and all employees shall abide by its content.

The Policy is subject to continual review to ensure that it remains effective and compliant with the requirements of the standard.

Rebekah Meadows
Managing Director



Date: 02/01/2025

Plastech Ltd